



URGENT: FIELD SAFETY NOTICE

Date: 27 July 2018

EU FA #18-08 - FA-NOR-18-06

Dear Immucor Customer,

Our records indicate you received the following product:

Product Name	Product Number	UDI Number	Lot Number	Expiry Date
Panocell®-10	0003032	10888234000396	22318	03 August 2018

Manufacturer:

Immucor, Inc.
3130 Gateway Drive
Norcross, GA 30071
USA
855.466.8267
www.immucor.com

Issue:

Immucor is issuing this product notification regarding the V antigen typing for donor D2022, vial 4 of Panocell-10, lot 22318. Additional DNA testing of donor D2022 has confirmed the donor as V-, instead of V+ as indicated on the Master List.

Product Impact:

Since donor D2022 is V-, the red blood cells in vial 4 will be nonreactive with specimens that may contain anti-V antibodies. V (RH10) is a low prevalence antigen in the RH system.

The patient risk is considered low, on the basis of the low frequency of this antigen and mild clinical significance of the corresponding antibody.

Our Actions Taken:

A corrected Master List for Panocell-10, lot 22318 is provided with this notification and is identified with an "A" in the upper-left corner.

An updated Supplemental Unconfirmed Typings indicating donor D2022 as DNA typed has also been provided.

Your Actions to Be Taken

Please replace your original Master List with the corrected Master List.

Sites may decide to reassess previous results with this panel based on the standard of practice in the laboratory and based on guidance from clinical staff.

Please complete the Customer Response Form included on page 3 of this communication. Return the response form by fax to +49 6103 8056 6394, email to vigilance.eu@immucor.com or mail to: Immucor Medizinische Diagnostik GmbH, RA/QA, Robert-Bosch-Strasse 32, 63303 Dreieich, Germany.

We appreciate the trust and confidence you place in our products. Please contact your local Sales Specialist, or Tech Support at +49 6103 8056-500 or by email at tech.support.int@immucor.com or for assistance or additional instructions should you need further support.

We apologize for inconveniences this issue may have caused.

Sincerely,

A handwritten signature in blue ink, appearing to read "N. Gruteser".

Dr. Nadine Gruteser
Safety Officer for Medical Devices
Immucor Medizinische Diagnostik GmbH

FSCA: EU FA #18-08 - FA-NOR-18-06

Customer Response Form

I verify that our facility was made aware of the field safety corrective action of Panocell-10, lot 22318	
Printed Name:	
Signature:	Date:
Position:	
Facility / Institution:	



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Dear Immucor Distributor,

Our records indicate you received the following product:

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Panocell®-10	0003032	10888234000396	22318	03 August 2018

Manufacturer:

Immucor, Inc.
3130 Gateway Drive
Norcross, GA 30071
USA
855.466.8267
www.immucor.com

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Product Impact:

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The patient risk is considered low, on the basis of the low frequency of this antigen and mild clinical significance of the corresponding antibody.

Our Actions Taken:

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An updated Supplemental Unconfirmed Typings indicating donor D2022 as DNA typed has also been provided.

Customer Actions to Be Taken

Please replace your original Master List with the corrected Master List.

Sites may decide to reassess previous results with this panel based on the standard of practice in the laboratory and based on guidance from clinical staff.

Distributor Actions to Be Taken

This notice also contains a response verification form that we have prepared for customers. As a field correction to our action, we ask that you distribute the attached notice to your customers or provide them with a reasonable translation. The response verification is intended to assist you and us in determining if the customer received and understood this notification.

As a distributor of Immucor products, you are responsible for notifying the regulatory agencies of countries where you have distributed the product, as required, and to maintain records of field actions and effectiveness checks.

Please complete the Distributor Response Form included on page 4 of this communication. Return the response form by fax to +49 6103 8056 6394, email to vigilance.eu@immucor.com or mail to: Immucor Medizinische Diagnostik GmbH, RA/QA, Robert-Bosch-Strasse 32, 63303 Dreieich, Germany.

We appreciate the trust and confidence you place in our products. Please contact Tech Support at +49 6103 8056-500 or by email at tech.support.int@immucor.com or for assistance or additional instructions should you need further support.

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Sincerely,

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Dr. Nadine Gruteser
Safety Officer for Medical Devices
Immucor Medizinische Diagnostik GmbH



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Printed Name:	
Signature:	Date:
Position:	
Facility / Institution:	



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Distributor Response Form

I verify that our facility was made aware of the field safety corrective action of Panocell-10, lot 22318	
Printed Name:	
Signature:	Date:
Position:	
Facility / Institution:	
Regulatory Agency Notification Required? <input type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, Name and Country of Agency Notified:	Date Notified:
If no, state reason why:	

If Regulatory Authority is to be notified, include a copy of the notification with the response form or send separately when available.